# PERCIPIA

INFORMANT CAS
Call Accounting Software

WHAT IS INFORMANT CAS

Informant CAS (Call Accounting Software) is a user-friendly program developed for the hospitality industry. Our feature-rich and cost-effective software seamlessly integrates to your property management system for accurate and instant billing to the guest folio. Informant CAS can even track your administrative phones for call activity, abuse of outbound international calling and hold time monitoring.

Informant CAS comes with over 50 canned reports to begin tracking on day one. The reporting feature is powerful enough to send you automated nightly reports of all local and international calls. Receive email alerts of international calls going past a certain duration to ensure accurate folio bill back.
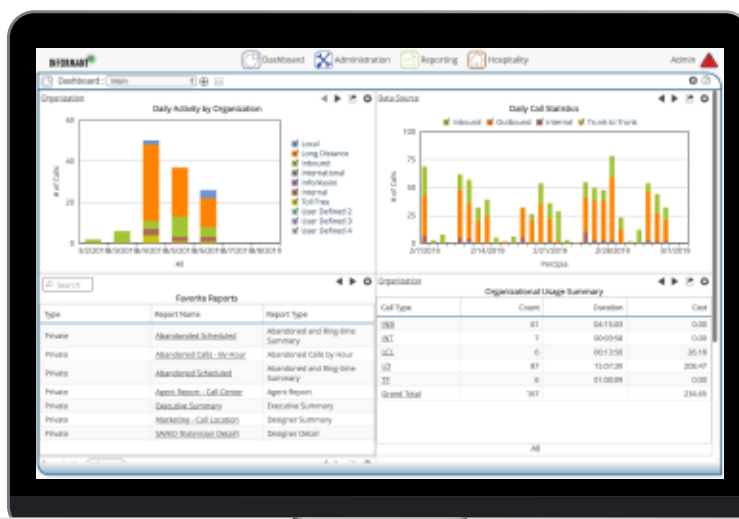
KEY FEATURES

- Traffic Analysis
- Staff Monitoring
- Abuse and Misuse Detection
- Cost Allocation
- Rate Table Updates and Mark-Ups
- Message waiting indicator
- Historical Call Archive
- Carrier Bill Reconciliation
- Directory
- Time and Bill Interface
- Security
- Scalability
- Integrates with all leading PBX Manufacturers

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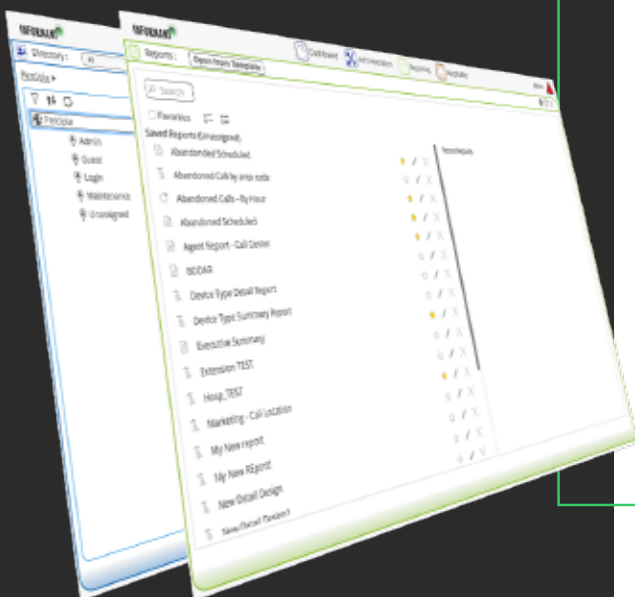
FAQ'S

Q: IS INFORMANT CAS A SUBSCRIPTION SOFTWARE?

A: Informant CAS is both a perpetual and subscription-based software. Our clients prefer subscription-based due to the minimal upfront costs as well as receiving new rate tables every year.

Q: AM I ABLE TO ONLY PURCHASE LICENSES FOR GUEST ROOM EXTENSIONS?

A: Yes, you can define which extensions on your call control to monitor. This allows you to only purchase the licenses you need and keep costs low.

**Q: DOES INFORMANT CAS REQUIRE A DEDICATED COMPUTER?**

A: Informant CAS does not require a dedicated server to operate. We can install Informant CAS via VMWare or HyperV cluster. Also, as long as you are on property, you can bring up Informant CAS's web gui from any computer. You will need to have your login credentials.

THE POSSIBILITIES ARE ENDLESS!

What sets Informant CAS apart from its competitors is the option to only account for extensions you see fit. Competing platforms require you to purchase a license for every extension on your call control i.e. lobby, fax and elevator phones. We believe you should only pay for extensions you want to track.

Reporting on administrative phones has become a must-have item for our clients. Sales and marketing contacts are able to monitor and receive daily reports on their staff's activity. This allows supervisors to have concrete facts of call usages, monitor average hold times, view transfer routes, and even place a monetary value for each department's monthly phone usage. For security, create and limit departmental login access to select employees; only display call usage pertaining to a specific department.

A FEW HAPPY CUSTOMERS
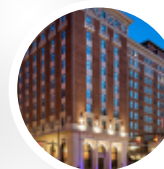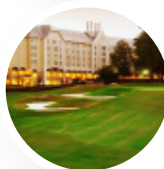
SERVER SPECIFICATIONS

Precision VM
CPU: 4 cores at 2.8
RAM: 4 GB
HD: 200 GB